13+ Language Standards

Summary

This guide outlines language expectations suitable for communities open to users aged 13 and above.

It draws on the British Board of Film Classification (BBFC) 12/12A rating principles and common online moderation standards.

The focus is on respectful communication, age-appropriate language, and awareness of tone and context.

Key Points

- Mild language (e.g. "hell", "crap", "damn") may be acceptable in non-aggressive contexts.
- Strong or explicit language should be avoided entirely.
- Sexualised, violent, or hateful language is never acceptable.
- Context and tone determine how words are received respect others and think before you speak.

Detailed Guidance

1. Acceptable Language (Generally Permitted)

- Mild exclamations or frustration words that are not directed at anyone (e.g. "What the heck?", "That was a crap day.").
- · Casual, non-insulting slang that avoids sensitive or explicit meanings.
- · Occasional use of informal or humorous tone if clearly friendly.

2. Caution Language (Use Carefully)

- · Words that could be considered rude or disrespectful if repeated or directed at someone.
- Expressions of frustration that might sound aggressive depending on tone or context.
- Language referencing violence or harm metaphorically ("That level killed me") is fine when not literal or threatening.

3. Unacceptable Language (Do Not Use)

- Any sexual or explicit references, including insults based on body parts or sexual behaviour.
- Strong swear words or variations of them, even with letters replaced by symbols.
- Hateful or discriminatory remarks about race, gender, sexuality, disability, religion, or appearance.
- Threats, intimidation, or language encouraging harm even jokingly.

4. Context and Tone

- Tone affects interpretation: even mild words can feel harsh if used to mock or attack.
- Written communication lacks vocal tone and facial cues; assume good intent, but phrase clearly.
- If unsure whether something is appropriate, use a neutral or friendly alternative.

5. Good Practice

- Keep discussions age-appropriate and inclusive.
- Focus on what you mean, not on shock value or exaggeration.
- If someone says a term makes them uncomfortable, respect that boundary.

Purpose

This document is for informational guidance only.

It provides general language standards appropriate for users aged 13 and above, reflecting UK cultural and legal expectations for moderated online spaces.